

Frequently Asked Questions (FAQ) on Chief Minister's Covid-19 Affected Livelihood Support Scheme

Q.1. Who can apply for financial assistance under CMCALSS Application Form 1.0 ?

Ans: The following categories of applicants can apply:

Occupation / Profession	Permit/License/Registration Card
Street Vendor / Licensed Vendor	Those Street vendors who are beneficiaries of PM Svanidhi or licensed vendors possessing license issued by Municipalities or District Councils
Public Transport Driver (Autorickshaw, Cycle Rickshaw, Tata Magic, Winger, Bus)	Those possessing permit for public transport issued by Transport Dept./Municipalities/District Councils
School Van Driver	Those possessing permit for School Van issued by Transport Department or Certificate issued by School Authority concerned
Artists /Performing Artistes	Those pensioners/awardees included in the beneficiary list of Chief Minister's Artistesingi Tengbang (CMAT)

Q.2 Where can one get the application form?

Ans: Revised Application format (Application Form 1.0 with the logo of State Emblem/Kanglasha and name of the Nodal Department/Social Welfare Dept) is uploaded on the website www.socialwelfare.mn.gov.in. The same may be downloaded from the "Download" section of the website. Forms are also available with the office of the respective Deputy Commissioners.

Q.3 What are the documents required?

Ans: The following documents should be submitted along with the application form:

Document A: corresponding document for each category is the given in the table below.

Category	Document required (Document A)
Street Vendor / Licensed Vendor	Beneficiary list of PM Svanidhi for Street vendors and license issued by Municipalities or District Councils for licensed vendors.
Public Transport Driver (Autorickshaw, Cycle Rickshaw, Tata Magic, Winger, Bus)	Permit for public transport issued by Transport Dept./Municipalities/District Councils.

School Van Driver	Permit issued by Transport Department or Certificate (in Prescribed Format B) issued by School Authority concerned for School Van
Artists / Performing Artistes	Beneficiary list of Chief Minister's Artistesingi Tengbang (CMAT) i.r.o. pensioners/awardees.

Document B: Copy of the bank passbook containing details of bank account number, name & details of bank and name of account holder.

Additional Document: In case of Public Transport Driver, a "Certificate" (in Prescribed Format-A) issued by the vehicle owner in the name of the driver, clearly mentioning the details of the vehicle and route permit details, etc. should also be enclosed.

Q.4. When is the last date for submission of Application form?

Ans: Commencement of form submission: 30th July, 2021
 Last date of form submission: 7th August, 2021

Q.5. Where can one submit the application form?

Ans: Application forms complete in all respects for applicants who are Street Vendor/ Licensed Vendor or Public Transport Driver (Autorickshaw, Cycle Rickshaw, Tata Magic, Winger, Bus) or School Van Driver shall be submitted offline to the office of Deputy Commissioner concerned, preferably by the applicant himself/ herself.

In the case of applicants who are pensioners/awardees included in the beneficiary list of Chief Minister's Artistesingi Tengbang (CMAT), duly filled in application forms shall be submitted to the Directorate of Art & Culture, Palace Compound, Imphal.

Q.6. Is Aadhaar mandatory or optional?

Ans: Yes, AADHAR number of the applicant is mandatory. AADHAR numbers of all the members of the family (who are above 18 years of age) should also be filled up in the prescribed application format.

Q.7. Can any member of the family apply for the assistance under the scheme? Is there any restrictions?

Ans: The applicant should be the main bread earner of the family. No person whose age is below 18 years of age is eligible to apply for availing benefits under the scheme. One family can submit only one application under the scheme. Under no circumstances should a family submit two separate application forms, either by the same person or by another member of the family. Such applications will be treated as duplication and will be summarily rejected, besides being treated as misleading information.

Q.8. Can a Street Vendor without any valid license issued by a local body (Municipality/District Council/Panchayat) apply for the scheme?

Ans: No.

Q.9. I am a woman vendor but I don't have any license from the local body. Can a Women Vendor without any valid license issued by a local body (Municipality/District Council/Panchayat) apply for the scheme?

Ans: No.

Q.10. I am a street vendor. I have a vendor card issued by XYZ Street Vendor Association/Union but I don't have any license from the local body. I am neither a beneficiary of PM Svanidhi scheme. Can I apply for assistance under CMCALS Scheme?

Ans: No.

Q.11. Who will issue the certificate to the applicant that he/she is the main bread earner of the family?

Ans: No certificate is required for this. The applicant has to give appropriate answer under "Declaration and Consent" portion in the application format. The applicant shall be solely responsible for authenticity of the information furnished and declaration made in the application form. Submission of false or misleading information is punishable under the provision of existing laws.

Q.12. Permit for public transport is issued by Transport Dept./authority in the name of the vehicle owner. How can the driver avail the benefit under the scheme?

Ans: The scheme is intended to provide assistance to the Public Transport Drivers who are more vulnerable. They should submit a certificate (Format A) issued by the vehicle owner in the name of the driver, clearly mentioning the details of the vehicle and route permit details, etc.

Q.13. Who is a "COVID-19 affected" person? Does it mean a person who has contracted COVID in the recent past?

Ans: A person whose life and whose means of livelihood have been adversely affected by the COVID-19 Pandemic is considered a "COVID-19 affected" person for the purpose of this scheme, i.e. If his/her family income has drastically decrease due to COVID Pandemic or due to restrictions imposed by the Government to contain/control the disease, he is considered as a "COVID-19 affected" person.

Q.14. I am a School Van Driver/Public Transport Driver/Street vendor. I have never been infected by COVID-19 in the recent past but one/some of

my family members had contracted the disease in the past. Can I apply for financial assistance under CMCALS Scheme?

Ans: Yes, you can apply. A person whose life and whose means of livelihood have been adversely affected by the COVID-19 Pandemic is considered a "COVID-19 affected" person for the purpose of this scheme

Q.15. I own a Tata Magic/Autorickshaw/Winger and I drive the vehicle myself. Can I apply for financial assistance under the scheme?

Ans: Yes, you can apply. In this case, you should tick "Self" in the certificate for Public Transport Driver (Format A).

Q.16. I am an e-Rickshaw Driver and I am engaged in public transport in XYZ Town. Can I apply for financial assistance under the scheme?

Ans: Yes, you can apply provide you fulfil all the eligibility criteria and have all the requisite permits.

Q.17. I am an e-Rickshaw Driver and I am engaged in public transport in XYZ Town. But my e-Rickshaw is not registered with the Department of Transport, Government of Manipur. I have a parking/operational permit issued by the Municipality/District Council. Can I apply for financial assistance under the scheme?

Ans: Yes, you can apply provided you fulfil all the eligibility criteria. However, you should ensure that your vehicle/e-Rickshaw is registered with the Transport Department at the earliest. Such cases will be considered separately by the Deputy Commissioner/District Level Committee.

Q.18. I am an Autorickshaw Driver and I am engaged in public transport in XYZ Town. But my Autorickshaw is not registered with the Department of Transport, Government of Manipur. I have a parking/operational permit issued by the Municipality/District Council. Can I apply for financial assistance under the scheme?

Ans: Yes, you can apply provided you fulfil all the eligibility criteria. However, you should ensure that your vehicle/Autorickshaw is registered with the Transport Department at the earliest. Such cases will be considered separately by the Deputy Commissioner/District Level Committee.

Q.19. Who are the persons that or which type of family cannot apply for benefits under this scheme?

Ans: No family having the following category of persons as a family member will be eligible for assistance under the scheme:

- (a) Government employee or his / her dependents
- (b) A person receiving Government pension or his/her dependents

(c) An income tax / GST / professional tax payee

Further, no person who is below 18 years of age is permitted to apply for or avail assistance under the scheme.

Q.20. Where can I get detail information for the scheme from?

Ans: Application format, detailed guidelines of the Scheme, modifications/changes made in the guideline, notifications and FAQ (Frequently Asked Questions) may be downloaded from the website www.socialwelfare.mn.gov.in.

For any query, our **helpline number: 9077529223** or the office of the Deputy Commissioner or District Nodal Officers designated by the Deputy Commissioner concerned or District Social Welfare Officer of your district (phone number given below) may be contacted during office hours. The contact details of DSWOs are given below:

Sl. No.	Name of the Officer & Designation	Contact details	Districts to covered
1)	N. Binod Singh, DSWO, Imphal West	9863151559	Imphal West
2)	W. Thamapati Devi, DSWO, Imphal East & Jiribam	7628049792	Imphal East and Jiribam
3)	A. Kameshwar Singh, DSWO, Thoubal & Kakching	8132953982	Thoubal and Kakching
4)	N. Jotish Singh, DSWO, Bishnupur	7085565494	Bishnupur
5)	Kh.Tennison Singh, DSWO, Chandel	8413963252	Chandel
6)	A.S Robinson, DSWO, Tamenglong / Noney	9612405105	Tamenglong/Noney
7)	J.K. Makabo, DSWO, Senapati	8794427214 / 6909157890	Senapati
8)	Methew Maring, DSWO, Ukhrul / Kamjong	9612330029 / 7005774296	Ukhrul /Kamjong
9)	A.Tamphasana Chanu, DSWO, Churachandpur / Pherzawl	7005676389	Churachandpur/Pherzawl
10)	S. Santoshkumar Singh, DSWO, Kangpokpi	9856326929	Kangpokpi
11)	Nongpoknganba Salaicha, DSWO, Tengnoupal	8119893438	Tengnoupal

Q.21. How will the financial assistance be disbursed?

Ans: A sum of Rs. 5,000/- (Rupees Five Thousand) only will be transferred through DBT to the bank account of the verified eligible family in two instalments of Rs. 2,500/- (Rupees Two Thousand Five Hundred) each.

Q.22. I do not have a bank account in my name but I fulfil all the other eligibility. Can I submit bank details of my spouse/another member of my family?

Ans: No, a separate bank account should be opened in the applicant's name and the same shall be submitted along with the duly filled in application form.

Q. 23. I do not have my own mobile phone. Is the mobile number mandatory? Can I leave the column blank?

Ans: Submission of a working mobile number is mandatory for future reference. If you don't have a mobile phone of your own, you can furnish the mobile number of one of your family members.

Q.24. Do the applicants need to submit one or more of the following documents along with the duly filled in application form:

(i) Ration Card, (ii) MGNREGA Card/Job Card, (iii) PMJAY Card, (iv) CMHT Card, (v) Income Certificate, (vi) Residential/Domicile certificate, (vi) Socio-Economic Status certificate, (vi) Caste certificate?

Ans: No, these documents need not be submitted along with the application form. Only those documents stated in the answer to Q. No. 3 above should be submitted along with the duly filled in application form. No other additional documents are required.

Q.25. The original guidelines contained 11 (Eleven) categories of occupation of the main bread earners of the family. But now, the Department/DC says only a few selected categories can apply for assistance under the Scheme. Can someone engaged in informal sector of employment such as farmers, daily wage worker, labourer, shop assistant, home based business apply?

Ans: The Scheme Guideline notified earlier has been reviewed by the State Government. Based on the review, minor changes have been made in the said guidelines. The following categories of person possessing valid registration card/permit/license or those included in the specified verifiable list issued by competent authority of the State Government will be taken up for now: Street Vendor under PM Svanidhi and Licensed Vendor, Public Transport Driver (Autorickshaw, Cycle Rickshaw, Tata Magic, Winger, Bus), School Van Driver, Artists/Performing Artistes (Pensioners/Awardees etc.) availing assistance under Chief Minister's Artistesingi Tengbang.

Q.26. The Application Format 1.0 for Chief Minister's COVID-19 Affected Livelihood Support Scheme has a column/space for filling up "Form No." Does it mean that the applicant has to go the Department or DC Office to collect Application Forms which are duly numbered or can we just download the form from the website and submit without "Form Number"?

Ans: Yes, the form can be downloaded from the website www.socialwelfare.mn.gov.in. and submit the same to form collection venue/site notified by the concerned DC or the Directorate of Art & Culture, whichever is applicable as per answer to Q.5. above.

The "Form Number" will be assigned by the form accepting officer for future reference. Hence, the applicant need not visit the Office of DC to collect pre-numbered Application Form as there is no provision for issue of pre-numbered application format.